

RAC Member Priorities Tracker

Public Transport

In March 2021, 361 of our members¹ took part in a survey telling us about their usage and experiences of public transport, as well as things that would encourage them to catch it more frequently.

How often we use public transport²

Those from Perth typically catch it:

7% Five or more days a week

8% A few days a week

5% Once a week

7% Once a fortnight

10% Once a month

37% Less often

28% Never

3% of regional members catch it once a week or more.
65% never do.

Why we don't use it more

34% say they 'need their car'

Decreased by 9% between 2020 to 2021

Two-thirds choose not to for reasons such as availability (25%), travel time (6%), cost (6%), as well as proximity, safety, comfort or reliability.

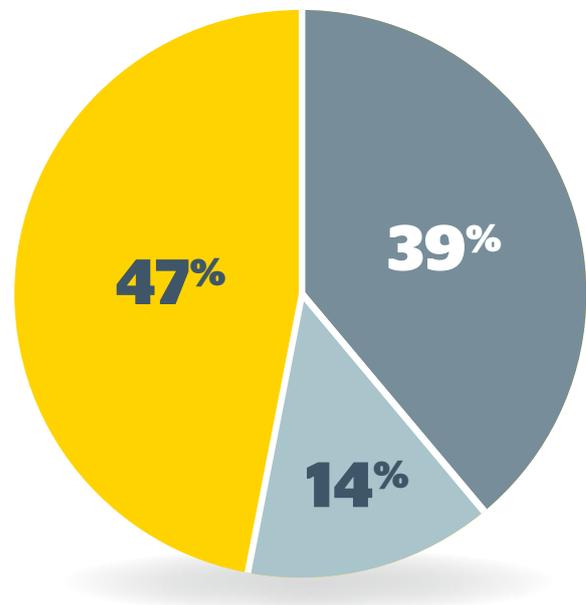
How much we spend a week on fares

80% spend on average less than \$20

Of those who use it once a week or more 1 in 6 (16%) spend \$50+

Are we using it more or less than we did?

Change in public transport usage in the last 12 months



■ About the same
■ I use public transport less
■ I use public transport more

Changes in personal situation, work location or no longer required to travel are the most common reasons for change in usage.

¹ 361 Responses in March 2021. 273 residing in Perth Metropolitan area (including Peel) and 88 in Regional WA. Age, gender and location sampling quotas were applied, and data has been post-weighted to be representative of RAC's membership (which is broadly consistent with the WA population profile) - the margin of error at total sample level is +/-5% at the 95% confidence level.

² Based on the respondents to the March 2021 RAC Member Priorities Tracker survey only. This information is asked monthly and may change over time.



For the better

What we think about public transport

Our perceptions about public transport vary depending on our use.

20% 1 in 5 members are worried that taking public transport may impact their health.
This is down from 2 in 5 members (43%) in May 2020.

Regular public transport users³

56% feel safe at station/stops
This is 19% less than 2020

71% feel safe onboard
This is 9% less than 2020

56% agree public transport is affordable

68% agree buses are easy to use/understand
This is 13% less than 2020

51% agree buses are reliable
This is 23% less than 2020

84% agree trains are easy to use/understand

84% agree trains are reliable

Infrequent public transport users⁴

52% feel safe at station/stops

53% feel safe onboard

52% agree public transport is affordable

55% agree buses are easy to use/understand

52% agree buses are reliable

72% agree trains are easy to use/understand

70% agree trains are reliable

What would make us use it more?

The top three changes to encourage greater use



The most preferred change varies for different users



³ Those who use public transport once a week or more - 56 respondents - those who said 'agree' and 'strongly agree'.
⁴ Those who use public transport less than once a week - 305 respondents - those who said 'agree' and 'strongly agree'.



For further information please contact advocacy@rac.com.au